



**UNITED STATES BANKRUPTCY COURT
EASTERN DISTRICT OF CALIFORNIA
OFFICE OF THE CLERK**

MULTI-COURT VOICE CASE INFORMATION SYSTEM (McVCIS)

The **Multi-Court Voice Case Information System (McVCIS)** uses a computer-generated synthesized voice device to read case and adversary proceeding information directly from a computer located in Massachusetts. Using a touch-tone telephone, the following information about bankruptcy cases from the Eastern District of California, as well as the districts of Massachusetts, Rhode Island, Wisconsin, Maryland, and Delaware, may be obtained from **McVCIS** without assistance from a deputy clerk:

- Case number;
- Name(s) of debtor(s), or principal party(ies);
- Date the case was filed, whether a voluntary or involuntary petition was filed, and the chapter under which the petition was filed;
- Name and phone number of the debtor's attorney;
- Trustee's name;
- Name of the assigned Judge;
- Discharge and closing dates;
- Whether there are assets in the case;
- 341(a) meeting date, time, and location;
- Case status; and
- Case disposition.

To obtain any of the information listed above, please call **McVCIS** at (866) 222-8029 before calling the Court. If you are unable to obtain the information you need from **McVCIS**, use the telephone numbers listed below to call the appropriate divisional office for assistance.

Fresno Division: (599) 499-5800
Sacramento Division: (916) 930-4400
Modesto Division: (209) 521-5160

WHAT YOU NEED

A touch-tone telephone is the only equipment you need to access **McVCIS**. Instructions for using **McVCIS** are attached to this notice.

HOW McVCIS WORKS

McVCIS searches for cases by case number, participant name, or participant social security or tax ID number and reads you the information available for matching bankruptcy cases and adversary proceedings. Five searches are allowed per call. New cases and adversary proceedings will typically appear in **McVCIS** one to two days after filing.

SYSTEM AVAILABILITY

Except for the time needed to update and maintain the system, **McVCIS** is available around-the-clock, 365 days per year.

COST

McVCIS is provided **free of charge**. It costs you nothing to quickly obtain critical bankruptcy case and adversary proceeding information using **McVCIS**.

USER INFORMATION

For additional information concerning the use of **McVCIS**, please contact the help desk at (916) 930-4460 during normal business hours (Mon. - Fri., 9:00 a.m. - 4:00 p.m.).

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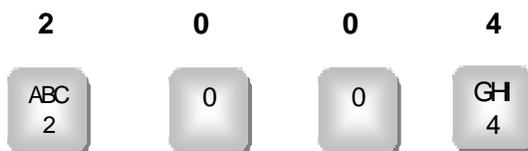
USING THE MULTI-COURT VOICE CASE INFORMATION SYSTEM (McVCIS)

McVCIS is easy to use. To access this information system and obtain information concerning Eastern District of California bankruptcy cases and adversary proceedings, please follow the instructions set forth below.

1. Use a touch-tone telephone to dial **1-866-222-8029**. A computer synthesized voice will answer the call and ask you to select a language. Press **1** for English or **2** for Spanish.
2. You will then be asked to select a bankruptcy court district. For information concerning Eastern District of California bankruptcy cases and adversary proceedings, press **5**.¹
3. The system allows 5 searches per call. For instructions on using the system, press **1**. You may search for cases by case number, by a debtor's name, or by a debtor's social security or tax ID number.

A. To search by case number, press **2**.

1. Enter the **four digit year** in which the case was filed by pressing the keys on your telephone that correspond to the numbers in the year. For example, if the case was filed in 2004, press the following keys:



Hint: You can tell the year in which Eastern District of California cases were filed from the first two digits of the case number. Cases with numbers beginning in 09 were filed in 2009, cases with numbers beginning in 98 were filed in 1998, and so on.

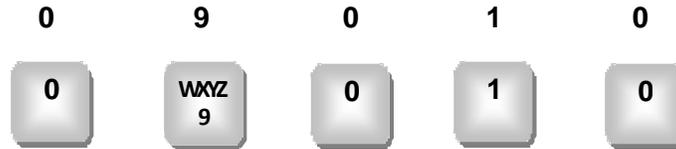
2. Enter the **last five digits of the case number**.

- a. For Eastern District of California bankruptcy cases, these will be the five digits following the first hyphen in the case number. For example, if the Eastern District of California bankruptcy case number is 04-**12345**-C-7, press the following keys:



¹ Information concerning bankruptcy cases and proceedings from six federal judicial districts is available using McVCIS. For the District of Massachusetts, press 1; for the District of Rhode Island, press 2; for the District of Wisconsin, press 3; for the District of Maryland press 4; for the Eastern District of California, press 5; and for the District of Delaware, press 6.

- b. For Eastern District of California adversary proceedings, these will be **0** (zero) and the four digits following the first hyphen in the proceeding number. For example, if the Eastern District of California adversary proceeding number is 09-**9210**-D, press the following keys:

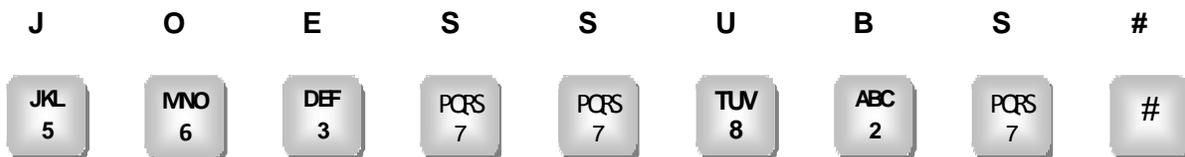


- B. To search by a debtor's name, press **3**. Press the keys on your telephone that correspond to the letters in the name. Use the **1** key to enter the letters **Q** and **Z**; do not attempt to type in spaces between names, or characters (such as apostrophes and hyphens) that are not letters.

1. For individuals, enter the last name, first name, and middle initial, if possible, followed by the **#** sign. For example, the following keys should be pressed to search by the name **Joe K. O'Riley**:



2. To enter the name of a company, type the company name, omitting suffixes such as **Inc.** and **Corp.**, followed by the **#** sign. For example, to enter the name **Joe's Subs, Inc.**, you should press the following keys:



- C. To search by a debtor's social security or tax ID number, press **4**. Type the debtor's full social security or tax ID number, omitting any hyphens or spaces.

4. **McVCIS** will search the data base for the case number, names, social security numbers, or tax ID numbers matching the one you entered.

- A. If the case number, name, social security number, or tax ID number entered by you is not found on the database, **McVCIS** will tell you that "No matching cases were found." Call the appropriate divisional office for assistance [Sacramento: (916) 930-4400; Modesto: (209) 521-5160; Fresno: (599) 499-5800].

- B. If one matching case is found, **McVCIS** will read you the information available for that case.

- C. If multiple cases involving the same person are found, **McVCIS** will read the information available

for the most recently filed case.

- D. If more than one matching person is found, **McVCIS** will tell you “Multiple matching cases were found. Please search by social security number or tax ID number.”
5. After telling you no matching cases were found, reading the information available for the matching case, or telling you that multiple cases were found, **McVCIS** will return you to the Main Menu. To perform another search, repeat step 3 above.
6. After 5 searches, **McVCIS** will disconnect you. For information concerning additional cases, please redial **McVCIS**.